

**TEXAS DEPARTMENT OF INSURANCE
DIVISION OF WORKERS' COMPENSATION**

Quarterly Insurance Carrier Meeting
April 19, 2012
1:30 p.m. to 3:30 p.m.

AGENDA

Item	Presenter
Welcome	Rod Bordelon, Commissioner Division of Workers' Compensation
Health Care Management Update	Matt Zurek, Executive Deputy Commissioner Healthcare Management & System Monitoring
Complaint Data Update	Teresa Carney, Director System Monitoring & Oversight
Medical Fee Dispute Resolution Update	Martha Luevano, Manager Medical Fee Dispute Resolution
Enforcement Update	Sandra Nicolas, Acting Associate Commissioner Compliance Division
Office of Medical Advisor Update	Mary Landrum, Director Healthcare Business Management
Hearings Update	Dan Barry, Acting Executive Deputy Commissioner Hearings
Designated Doctor Oversight Update	Erika Copeland, Director Designated Doctor Oversight
Research and Policy Update	Amy Lee, Special Deputy Commissioner Policy and Research
Performance Based Oversight Update	Teresa Carney
Q & A	Teresa Carney
Closing	Teresa Carney